



NEWS ADVISORY



CORNERSTONE STAFFING SOLUTIONS, INC WINS CLEARLYRATED'S 2021 BEST OF STAFFING CLIENT DIAMOND AWARD FOR SERVICE EXCELLENCE

Diamond Award winners have won the Best of Staffing Award for at least 5 years in a row, consistently earning industry-leading satisfaction scores from their clients.

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PLEASANTON, CALIF. – Feb. 26, 2021 – Leading staffing agency Cornerstone Staffing Solutions, Inc. (www.cornerstone-staffing.com), which includes the company's niche staffing firms – RightStone, Arlington Resources, Inc., and Casey Accounting and Finance Resources, announced today that they have won the Best of Staffing Client Diamond Award for providing superior service to their clients for the last six (6) consecutive years. Presented in partnership with presenting sponsor CareerBuilder and gold sponsors Indeed & Talent.com, ClearlyRated's Best of Staffing® Award winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients. On average, clients of winning agencies are twice as likely to be completely satisfied with the services provided compared to those working with non-winning agencies.



Less than 1% of all staffing agencies in the U.S. and Canada have achieved the Diamond Award for service excellence. Focused on helping U.S. companies find the right people for their job openings, Cornerstone received satisfaction scores of 9 or 10 out of 10 from 73.5% of their clients, significantly higher than the industry's average of 38%. Cornerstone received a Net Promoter Score (NPS) of 66.1%, which far exceeds the industry's average of 28%.

"To earn this distinction as a leader in service excellence for six consecutive years validates our hard work delivering high-quality workforce management solutions for our clients and job seekers," stated Steven Drexel, president and CEO of the Cornerstone Staffing Solutions family of companies. "It pleases me to hear that our commitment to full satisfaction is practiced daily by the team and appreciated by all those we serve."

On average, clients of winning agencies are 3.3 times more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. To review testimonials from Cornerstone Staffing Solution's clients regarding their high-quality service, please visit <u>https://www.clearlyrated.com/staffing/ca-usa/pleasanton-</u> ca/cornerstone-staffing-solutions-inc-pleasanton-ca.

"After one of the most turbulent years in modern history, winners of the 2021 Best of Staffing award have proven their commitment to go above and beyond in support of their clients and placed talent," said ClearlyRated's CEO and Founder, Eric Gregg. "These service leaders have demonstrated their capacity to be agile, to be precise, and to prioritize the client and talent experience above all else. It is my honor to celebrate and showcase the 2021 Best of Staffing winners alongside feedback from their actual clients and placed talent on ClearlyRated.com!"

Altogether the Cornerstone Staffing Solutions family of companies have won 37 ClearlyRated Best of Staffing Awards.

About Cornerstone Staffing Solutions, Inc

Cornerstone Staffing Solutions is an award-winning staffing firm with branches across the U.S. It has achieved ClearlyRated's Diamond Award for Best of Staffing® Client Satisfaction; the company has received the award every consecutive year since 2016. Cornerstone was also one of 138 staffing firms recently named to Forbes inaugural list of America's Best Temporary Staffing Firms 2020. Since 2003, Cornerstone has grown from a neighborhood staffing provider to a national firm that employs thousands of people at hundreds of companies from coast to coast including California, Nevada, Illinois, Texas, Michigan, New Jersey, Maryland, and Florida. The Cornerstone family of companies also includes Dallas, Texas-based RightStone (www.rightstone.com), and Chicago, Illinois-based Arlington Resources, Inc. (www.arlingtonresources.com) and Casey Accounting & Finance Resources (www.caseyresources.com). Providing candidate searching and job placement for administrative, professional, industrial, technical, sales and transportation positions, Cornerstone truly is where talent and jobs meet. Visit Cornerstone at <u>http://www.cornerstone-staffing.com</u>.

About ClearlyRated

Rooted in satisfaction research for professional service firms, <u>ClearlyRated</u> utilizes a Net Promoter[®] Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at <u>https://www.clearlyrated.com/solutions/</u>.

About Best of Staffing

<u>ClearlyRated's Best of Staffing® Award</u> is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and placed talent. Award winners are showcased by city and area of expertise on ClearlyRated.com—an online business directory that helps buyers of professional services find service leaders and vet prospective firms with the help of validated ratings and testimonials.

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